

QUALIFIED ORGANIZATION (QO) ADVISORY #2022-004
QO COMMUNICATION REQUIREMENTS

ACTION REQUIRED

EFFECTIVE DATE: JUNE 24, 2022

As a reminder, please ensure that all QO and Waiver Support Coordinator (WSC) applications and communications involving the applications are sent through the APD Regional Office QO email inbox. This would include applications, expansion requests, and updates to WSC employment statuses (terminations, resignations, leave of absence, etc.). WSC applications for a QO will be processed in the Region where the WSC resides, regardless of the home region for the QO.

Failure to utilize the appropriate designated mailbox could result in a delayed response from the Region. Each Regional QO designated mailbox is located on the QO webpage of the APD website at [Qualified Organizations | Support Coordination \(myflorida.com\)](#). These mailboxes are also listed below for your convenience.

- Northwest - Northwest.QO@apdcares.org
- Northeast - Northeast.QO@apdcares.org
- Central - Central.QO@apdcares.org
- Suncoast - Suncoast.QO@apdcares.org
- Southeast - Southeast.QO@apdcares.org
- Southern - Southern.QO@apdcares.org